



Communication & Conflict Resolution Guidelines

NM Rapids Soccer Club encourages our members to take a 48-hour “cool down” period before addressing a conflict that may have occurred. Complaints and concerns regarding your soccer experience should be addressed according to the following guidelines.

Complaints and concerns should first be addressed directly with your Head Coach. If you are not able to resolve the matter to your satisfaction contact your Age Group Director - see list below.

Rio Rapids Age Group Directors

Starters	Eric Dooley	eric.dooley@nmrapids.org	505-702-5412
YA & U9/U10 Boys	Aidan Yeomans	aidan.yeomans@nmrapids.org	505-328-3520
U9-U11 Girls	Victoria Barba	victoria.barba@nmrapids.org	505-507-0618
U11-U14B	Morgen McBrayer	morgen.mcbrayer@nmrapids.org	505-550-8328
U11-U15G & DPL	Marie Ipock	marie.ipock@riorapids.org	505-306-1404
U14-U16B & EA	Patrick Schmittiel	patrick.schmittiel@nmrapids.org	828-507-6967
U16-U19B & ECNL	Derrick Ayers	derrick.ayers@nmrapids.org	410-961-5998
U16-U19G & GA	Chris Brennan	chris.brennan@riorapids.org	505-401-2870

If your Coach and Age Group Director were not able to address the matter to your satisfaction, please communicate your concerns to either the Technical Director or the Rio Rapids Director of Coaching.

Director Of Coaching:	Chris Hurst	chris.hurst@nmrapids.org	505-301-6445
Technical Director:	Justin Sells	justin.sells@nmrapids.org	505-463-5662

If the matter has not been addressed to your satisfaction after communicating with these parties, the NM Rapids SC Board has a Parent/Player Liaison and an Executive Director who can work with you to review and address your concerns.

Parent/Player Liaison:	Doug Otts	doug.otts@nmrapids.org	505-304-8772
Executive Director	Jason Moran	jason.moran@nmrapids.org	505-331-1373